



## Residential Property Management

# Official Member of REINZ

July 2026 to June 2027

### Your Home for Property Management

We'd like to thank you for the important work you do as Residential Property Managers within the REINZ community. Your role is essential in connecting tenants and landlords around the country.

We have continued to establish a set of standards for property managers. These standards encompass various aspects of property management, including tenant relations, property maintenance, and financial management. Your commitment to excellence in these areas is more important than ever.

With over 1.4 million tenants residing in approximately 600,000 households nationwide, and more than 40% of privately owned rental properties managed by dedicated professionals like yourselves, your efforts make a significant difference in the lives of many. We see the challenges you navigate every day and the passion you bring to the job.

By following the REINZ Code of Practice, you're not only strengthening your reputation but also elevating the entire industry.

Thank you for your remarkable contributions and for maintaining the highest standards in property management.

### REINZ Property Managers Ensure

- All client money is held in a separate Trust Account. Trust Accounts are independently reviewed on an annual basis
- Ongoing education and training are completed to keep up-to-date with changes to legislation
- Routine property inspections are carried out
- Annual rental reviews are conducted based on current market values
- Written contracts are signed, outlining the landlord and property manager's responsibilities, fees, and charges
- They have Professional Indemnity Insurance (PII).

Membership with REINZ is a mark of distinction, available only to a select group of property managers. It serves as a testament to their professional conduct, honesty, and integrity, setting them apart in the industry.